HISTORICAL INSTITUTIONAL ABUSE INQUIRY

being heard before:

SIR ANTHONY HART (Chairman) MR DAVID LANE MS GERALDINE DOHERTY

> held at Banbridge Court House Banbridge

on Tuesday, 12th May 2015 commencing at 10.00 am (Day 120)

MS CHRISTINE SMITH, QC and MR JOSEPH AIKEN appeared as Counsel to the Inquiry.

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                                           Tuesday, 12th May 2015
 1
     (10.00 am)
 2
                        (Proceedings delayed)
 3
 4
     (10.30 am)
                        MR PAT KINDER (called)
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     CHAIRMAN: Good morning, ladies and gentlemen. Can I, as
 6
         usual, remind everyone to ensure that their mobile phone
         has been turned off or placed on "Silent"/"Vibrate" and
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9
         remind you also that no photography or recording is
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        permitted either in the chamber or in the Inquiry
        premises.
11
             Yes, Ms Smith.
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     MS SMITH: Good morning, Chairman, Panel Members, ladies and
         gentlemen. Our witness today is Pat. This is Mr Pat
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         Kinder, and Pat wishes to take the religious oath.
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                        MR PAT KINDER (sworn)
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     CHAIRMAN: Please sit down, Pat.
18
     A. Thank you.
                Questions from COUNSEL TO THE INQUIRY
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     MS SMITH: Pat, just to be clear from the outset, you are
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         now a gentleman of 84 years of age. You were explaining
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         to me that as a result of your age that you have some
         difficulties with your memory and not everything is as
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        clear as you would like it to be, but you wish to help
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         the Inquiry as much as you possibly can. Is that fair?
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- 1 A. That's true, yes.
- 2 Q. Well, you have provided a statement to the Inquiry, Pat.
- We can see this at SNB-2291, please, to 2292. I am
- just -- it is going to be pulled up on the screen in
- front of you, Pat. If I can just ask you to confirm
- 6 that this is the statement that you provided to the
- 7 Inquiry.
- 8 A. Yes.
- 9 Q. And if we go to the last page of that, it's dated
- 10 2nd April 2015 and you have signed it?
- 11 A. I thought that was coming up on screen. Yes.
- 12 Q. There is a slight delay sometimes when we call up
- documents, but ...
- Now I just want to assure you the Inquiry has read
- the entire statement, and I am not going to go through
- it paragraph by paragraph, but in paragraphs 1 and 2 of
- 17 your statement you indicate your connection with the
- 18 Sisters of Nazareth, and that was because your aunt had
- 19 lived in their Elderly Care Centre in Nazareth House.
- That's how you came to be involved with the Sisters
- 21 originally.
- 22 A. That's right.
- 23 Q. You recall that you were approached by -- you said in
- 24 your statement you thought it was SR 36, but on
- reflection it may well have been another Mother Regional

- or Mother Superior who asked you to help out --
- 2 A. It might well have been, yes.
- 3 Q. -- with the work of the Congregation in the home.
- 4 Now the Inquiry has heard from another source that
- 5 you were actually instrumental in setting up a team of
- three to visit the home, and that was a doctor, a social
- worker and a headmaster, back in 1984, in October '84,
- 8 and that was in preparation for the Hughes Inquiry, but
- 9 I know from talking to you you have no memory of doing
- 10 that. Isn't that right, Pat?
- 11 A. I have no memory of setting up that committee.
- 12 Q. Later, though, you do remember that you were involved in
- setting up what we have been calling and what was known
- as the Management Committee, although I know that you
- take issue with the actual terminology, saying it was
- more a committee of management than a Management
- 17 Committee, if that's correct.
- 18 A. I think there's a very fundamental point that it was
- there to give advice and it could be a committee of
- 20 management, but that's just use of language, but the
- essence of it was that it had no authority on behalf of
- the Sisters to take decisions. It was brought about and
- 23 brought into being by the Sisters to give advice.
- 24 Q. That was set up in about 1987 following the report of
- 25 the Hughes Inquiry.

- 1 A. Yes. That was my memory. I couldn't remember exactly
- at what date it was set up, but you have had records
- 3 which say it was that timescale, and I accept that.
- 4 Q. Okay. Just to be clear, those who were on the committee
- 5 at that time were a NL 35 , a Mrs McNally,
- 6 Tom~Cahill, Michael Murphy, yourself, a J. Patten,
- 7 a Miss E. Nichol and a Dr McCauley, who subsequently
- 8 left because of other work commitments. You were the
- 9 Honorary Secretary of the Committee.
- 10 A. That's right.
- 11 Q. When we were talking earlier, you don't even remember
- some of those names. Isn't that correct?
- 13 A. One of them I wasn't sure of. It didn't -- the others
- would have been people I would have known socially one
- way or another, but one name I didn't know.
- 16 Q. And that was Miss E. Nichol. You have no recollection
- of who that was?
- 18 A. No, I haven't, no. I'm sorry about that. As I said to
- you, it could appear that I have what you call
- a selective memory. I'm sorry if that's the case, but
- I'm quite genuine about there are things I do not
- remember.
- 23 Q. What you do remember is the line management, as it were,
- of the Congregation of the Sisters of Nazareth. There
- were the Sisters who were working in the home, who were

- answerable to the Mother Superior in the home. She
- would in turn be answerable to Mother Regional, who was
- 3 based in Dublin, and Mother Regional ultimately was
- 4 answerable to Mother General in Hammersmith in London.
- 5 A. That's right.
- 6 Q. Now I didn't ask you this when we were speaking earlier,
- 7 Pat, but I wondered and we know from documents we are
- 8 going to refer to that you certainly did meet Mother
- 10 perhaps that's why her name was at the forefront of the
- 11 person who invited you to become involved in helping out
- the Congregation, but did you ever yourself meet the
- 13 Mother General in Hammersmith?
- 14 A. Oh, yes.
- 15 Q. When would you have met her?
- 16 A. Years before, because she visited Nazareth House and my
- aunt was in Nazareth House from about 1974. So I was
- going there quite often, and I met her in that
- 19 connection some day.
- 20 Q. So that was just -- might it have been her who asked you
- 21 to set up this committee?
- 22 A. No, I don't think so. I had little to do with the
- 23 Mother General.
- 24 Q. Was that just on an informal basis that you met her
- 25 then? Is that what you're --

- 1 A. It would have been. It would have been, yes.
- 2 Q. You never met her in connection with your role as
- 3 Honorary Secretary or anything like that?
- 4 A. I don't think so. It's -- most of the meetings from
- 5 memory always occurred with either -- always with the
- 6 head of the home and the Regional would have come in and
- 7 out of meetings.
- 8 Q. Well, you have given -- at paragraph 6 of your statement
- 9 you have indicated that the role of the Committee was to
- 10 advise the Sisters. It met once a month, and you say
- that the three Sisters in charge of the groups came to
- the meeting and raised any concerns or discussed issues
- within the running of groups and received feedback.
- 14 I was asking you whether you had any recollection of
- what those concerns might have been.
- 16 A. Not specifically. It was talking about those issues
- which the Sisters wished to raise rather than vice
- versa. That could have been about small matters in the
- unit or problems that were arising, or arrangements for
- the future of the children in terms of holidays and that
- 21 type of thing, but it -- I have no memory of a specific
- issue.
- 23 Q. I think when we were talking earlier, you said that some
- of the things that might have been raised was the
- 25 problems they were maybe having with certain types of

- behaviours and how they could be best dealt with within
- 2 the unit. Was that one of the things that might have
- 3 come up?
- 4 A. Yes. I'm sure that is, especially as some of the
- 5 members of the committee had got to know some of the
- 6 children. When they talked about problems or attitudes
- or whatever, that it meant more to them because they
- 8 could identify with a child.
- 9 Q. That -- you make the point in paragraph 8 that in
- addition to the monthly meetings members were assigned
- 11 to a particular group and visited at other times in
- order to build up relationships and better understand
- what was going in the groups. I was asking you whether
- 14 you yourself had ever been part of that visiting team,
- 15 as it were?
- 16 A. No. I hadn't, although you've shown me some evidence of
- my having participated in the investigation of
- a complaint, but I -- it was a line which -- that I had
- 19 to define, the amount of time that I had available for
- such activity. That isn't to say that the other members
- of the committee weren't busy people as well, but it was
- agreed that I would not participate in that, that my
- role would be in keeping the records, and that was it.
- 24 Q. Because of your other work commitments at this stage?
- 25 A. That's right.

- 1 Q. Up until -- I think you retired you said in '95 --
- 2 A. 1995.
- 3 Q. -- '95 you had been Chief Executive of the Eastern
- 4 Health & Social Services Board when you did retire.
- 5 A. Effectively for about twenty years.
- 6 Q. Now just -- we were just -- that document we were
- 7 looking at, if we can look at that. That's SNB-18037,
- 8 please.
- 9 A. Sorry.
- 10 Q. Sorry. It is just going to be called up on the screen
- in front of you, Pat. It will take a moment or two to
- 12 come up.
- 13 A. It hasn't happened yet.
- 14 Q. But you'll see this is -- I was showing you a hard copy
- of this.
- 16 A. Yes.
- 17 Q. If we look, it is headed "Complaint 7" there at the
- 18 right-hand side.
- 19 A. I recognise my writing, yes.
- 20 Q. You told me that that was actually your handwriting.
- 21 I will just read it out. It says:
- "Name of complainant: Not given.
- Date of complaint: Date -- received 7/11/88 in
- London."
- 25 Is that correct?

- 1 A. Yes.
- 2 CHAIRMAN: Is it possible --
- 3 MS SMITH: To enlarge that? Yes.
- 4 CHAIRMAN: Blow it up, please.
- 5 MS SMITH: Just highlight that section of the page, please.
- 6 The top right-hand section of the document, could that
- 7 be highlighted and enlarged?
- 8 A. Yes.
- 9 Q. Yes. That's much better. Thank you. Yes. It says:
- "... in London.
- Written complaint, not signed, alleging behaviour by
- a member of staff who was named",
- although you don't record the name in this.
- "No specific statements made but allegations --
- 15 suggestions" -- I beg your pardon -- "suggestion of
- familiarisation and favouritism. Letter has been seen
- 17 by Mother Regional, Sister Superior -- Mother Superior,
- 18 Chairman and Honorary Secretary. Our joint view is that
- there is nothing of substance in the letter which can be
- investigated and we have no reason to make further
- 21 enquiries."
- It is signed by I think that's NL 35 on
- 23 21st November '88, yourself, Mother Aidan, who would
- have been Mother Regional, and SR121, who is SR121,
- 25 Superior in the home in 1988.

- 1 A. Uh-huh.
- 2 Q. Although you recognise your handwriting, Pat, you have
- 3 no recollection of actually having written that --
- 4 A. No.
- 5 Q. -- or what it was about?
- 6 A. No.
- 7 Q. It seems to be -- it is recorded in the complaints book,
- 8 which, as I indicated to you, was only kept from 1985,
- 9 again from January '85, after Hughes. Certainly the
- only record of a complaints book that we have is from
- 11 that date. Obviously it was a complaint that had come
- in. London must have sent it to be investigated by
- Nazareth Lodge, and you, the Mother Superior, the Mother
- Regional and the Chairman of the Committee looked at the
- 15 letter and decided that there was nothing more that
- 16 could be done. Would that be a fair assessment of
- 17 what's written?
- 18 A. That -- from what's written I would assume that, yes.
- 19 Q. So it's clear from that that the Congregation are
- 20 turning to the Management Committee for advice about
- these things in 1988.
- 22 A. Well, that's -- that would meet with the stipulation of
- what they intended, that there should exist a body to
- give advice, and they were using that body --
- 25 Q. Yes.

- 1 A. -- asking them, giving them the authority to do that.
- 2 Q. This is one of the things that we were discussing is
- 3 that by setting up the Management Committee the
- 4 Congregation was reacting to what Hughes had said they
- ought to be doing and they were trying to move forward.
- 6 Would you -- was that your view of what they were doing?
- 7 A. With hindsight yes. I don't remember that that was
- 8 stated as an intention. My memory of it was that they
- 9 sought advice and support in undertaking what was
- becoming an increasingly difficult job.
- 11 Q. Well, in paragraphs 5 and 9 of your statement, going
- back to that at 2291, you are at pains, if I might say,
- 13 to say --
- 14 CHAIRMAN: Before we leave that --
- 15 MS SMITH: Sorry.
- 16 CHAIRMAN: -- is the other side of the page relevant to
- this?
- 18 MS SMITH: It is not, Chairman. It is just another
- 19 complaint.
- I should say, Pat, that the complaints book, when it
- is looked at in its entirety, it is usually complaints
- by children in the home within the unit that is signed
- off by the Sister in charge of the unit, maybe the
- social worker of that child and perhaps a voluntary
- visitor, who was one of the monitoring team before the

- 1 Management Committee was set up in '87, and then after
- 2 '87 maybe one of the management team -- Management
- 3 Committee team, or indeed we have seen the signature of
- 4 Felicity Beagon, who was the Social Services Inspector.
- 5 So she obviously was able to exam the complaints book
- 6 when she came to inspect the home.
- 7 But those are -- the general complaints that were
- 8 recorded were more in the nature of day-to-day
- 9 complaints by children in the home rather than this sort
- of formal complaint, albeit unsigned --
- 11 A. Yes.
- 12 Q. -- complaint, that had gone to Hammersmith. That's just
- for the benefit of the Panel to explain to them what
- kind of document we were looking at there.
- 15 A. I see.
- 16 Q. So, as I say, in paragraphs 5 and 9 you are essentially
- 17 at pains to say that:
- "The Committee had absolutely no management or
- 19 supervisory role. It wasn't involved in the appointment
- or dismissal of staff. It didn't provide monthly
- 21 reports and it didn't discharge any statutory or formal
- 22 function."
- 23 That is still your view, Pat, that that -- you
- really were there just to advise and support and that
- you could not ultimately make any decisions on behalf of

- 1 the home. Is that fair?
- 2 A. That is fair and it is correct in my view. The Order
- had a discipline and a structure within which it worked,
- 4 which involved very -- which involved centralised
- 5 management in terms of policies and operations run from
- 6 Hammersmith, and a direct line to the Sister appointed
- 7 in a particular facility, who had responsible for
- 8 running that facility and had responsibility to
- 9 Hammersmith for that purpose and supervised by
- a Regional. It was an important channel of
- 11 communication, and the existence of something called
- 12 a Management Committee at one site just didn't fit with
- that structure. It was fundamental to that. It could
- assist the work in a unit. It could support the work of
- a unit, but at the end of the day the decision on the --
- 16 to be made would be made by the unit person, the Sister
- in charge of the unit, with the support that she had
- from Hammersmith and from Dublin.
- 19 Q. Well, I know that you yourself have no recollection of
- 20 events involving SR18 and you didn't seem to remember
- anything even as we were discussing it earlier, but I am
- just going to look at a few documents, please. If
- I could look at 49402, you will see this is headed
- "The Minutes of a Special Meeting of the Management
- 25 Committee of Nazareth Lodge held on 4th March 1996 at

- 1 8.00 pm in Nazareth Lodge". Present are NL 35
- Chairman; SR 43, who was Mother Regional at the
- time; SR121; SR148; Mrs McNally; T. Cahill; M. Murphy:
- 4 P. Kinder; J. Patten; and an apology was received from
- 5 the person whom you don't remember, Miss E. Nichol.
- 6 A. Uh-huh.
- 7 Q. "This is a report of an investigation by the appointed
- 8 complaints subcommittee. The members of the
- 9 subcommittee were Mrs McNally, SR 43 and Mr Alan
- 10 Chard of Down & Lisburn Trust and they were all present
- when making their report to the Management Committee."
- I was trying to remind you that a number of
- allegations had been made about SR18, that she had --
- 14 essentially the matters had been brought to the
- 15 attention of a Social Services Inspector, Judith
- 16 Chaddock, who had written to the home in December 1995
- 17 asking that they investigate matters, the allegations
- 18 essentially being that SR18 had forced a young person to
- eat food retrieved from a waste bin in front of other
- 20 children; that she had struck a young person in the
- course of a violent argument when dropping him off in
- the countryside in Co. Donegal at night, leaving him to
- make his own way back to the holiday home; the
- undermining of staff who'd voiced concerns about the
- effects of such behaviour on the young person; and

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refusing to speak to a young person for almost two months before the inspection came up; treating him unfairly in relation to her treatment of other children within the group; and being reluctant to give him his clothing allowance.

She copied that letter to the Management Committee for information, SR148 and the operational manager and had notified the Trust responsible. That was a letter addressed to the Regional Superior.

Now SR148, when she gave evidence, said she recalled receiving this letter and immediately referred it to the Management Committee. She said that she may have discussed it with the Mother Superior, but certainly her view was that the appropriate body to deal with this complaint was the Management Committee.

I was wondering apart -- I know you don't remember this particular complaint, but it is clear that the Management Committee had some sort of role in these kind of formal type complaints rather than the daily complaints from the children from what we have seen is what was recorded in the complaints book.

Appreciating the difficulties with your memory, do you have any memory of other complaints being reported to the Management Committee?

25 A. No. The -- I again emphasise that if the Management

- 1 Committee was dealing with complaints referred to it, it
- would be through the office of the person -- SR121, who
- was the person responsible in Nazareth Lodge. In other
- 4 words, we didn't have a right to deal with complaints,
- but we would deal with complaints when the Sisters said,
- 6 "We want you to deal with complaints". It's important
- 7 to emphasis the question of rights and authority as
- 8 against the question of assisting.
- 9 Q. So basically if a complaint like this came into the
- 10 home, you -- well, you were copied into this letter.
- 11 A. Yes.
- 12 Q. The Management Committee was copied into this letter.
- So am I right in understanding that before anything
- would have been done by the Management Committee you
- would have said to the Mother Superior, "Look, do you
- 16 want us to deal with this"?
- 17 A. Probably if it had -- if the circuit had been
- established that it came into the Management Committee.
- 19 The Sister-in-Charge was always there at the meeting.
- Not a question of us, the Management Committee or
- 21 (inaudible) committee, dealing with something that
- wasn't within her knowledge.
- 23 Q. She was part of the Management Committee essentially?
- 24 A. Exactly. Exactly.
- 25 Q. Well, just going back to the document that's on the

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1 screen here, it is recorded that:

"The subcommittee presented their conclusions in respect of the seventeen allegations that have been made as attached."

Now the allegations that I read out to you were the six that had been made to the Social Services Inspector, but then there were I think my learned junior Mr Aiken called it three trains converging, because there were complaints coming in from three other sources about this particular nun.

"The subcommittee carried out their investigations in respect of those seventeen allegations and explained the process they had adopted had been to interview the complainants, SR18 and Judith Chaddock. They had not carried out any further investigations and the members of the subcommittee agreed that SR18 should be advised of these -- of their conclusions.

The members of the subcommittee invited questions from the Management Committee and a number of questions were raised by all members of the Management Committee and the principal issues involved related to clarification of the comments in respect of allegations, views on the extent to which there appeared to be validity in some of the allegations and the degree of cooperation afforded to the committee by SR18.

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The subcommittee members made clear that SR18 had cooperated fully with them and that her comments had enabled them to indicate that there was some validity in the allegations.

The subcommittee produced two further letters that they had recently received following the conclusion of their investigations."

Scroll on down, please:

"One of these letters was to North & West Belfast
Trust, which alluded to information received which might
have a bearing on one of the allegations, and the
subcommittee have noted the contents of the letter but
emphasised they were unable to take any account of the
statements made in the letter and the issues raised"-sorry -- "remain to be dealt with at an appropriate time
and place.

A second letter was received from a social worker who had interviewed the boy in question, a resident in the home, who had been mentioned frequently by others making the alleged allegations. The letter made it clear that he didn't consider any of the matters raised as being of a serious nature and he didn't wish to pursue these matters by way of complaint. The social worker confirmed that he didn't regard the child's statement as being evasive."

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Now that's a record of the discussions that took place with the subcommittee while all three of them were present in the room.

"The members of the Management Committee spoke at some length about the issues. In broad terms their comments were related to the importance of making no recommendations or proposals in light of the conclusions reached by the subcommittee until SR18 was advised as to those conclusions and had an opportunity of considering them and, if she wished, either coming before an adjourned meeting of this Management Committee or making representations to an adjourned meeting.

Concern about the nature of the existing complaints procedures in the home to ensure that such matters came to light either through the work of the voluntary visitors or the complaints and untowards events procedures.

The effect of these allegations and events on the children concerned. The members recognised the high standards of care and responsibility shown by SR18 for the children. They recognised that she accepted that she'd made errors of judgment and had cooperated fully with the complaints committee, this cooperation by her often being the only means by which substantiation of the complaint could be achieved."

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Now when we were discussing this earlier, Pat, I was explaining to you that a witness on behalf of the Health & Social Care Board reviewed not only this investigation but other investigations, and his view was that there was no evidence anywhere in the documentation that he had seen that set out the rationale for the conclusions that the committee had reached other than the fact that SR18 admitted some of them or partially admitted some of them. He wondered if she hadn't put her hands up and said, "Yes, I did this" or "I did that, but I only did that because" or "I only did that, but that is not quite how it was done", if she had not done that, his view was "Well, what conclusions might they have reached?", because there is no evidence anywhere of really what they heard when they interviewed people or, you know, why they formed the view that they did other than the fact that she had made admissions.

Would you accept that perhaps the investigation was somewhat deficient in that regard?

A. I would distinguish between the investigation and the conclusions that they reached, whatever they were, and the consideration of those by the Management Committee.

I use that term loosely. It is fairly clear from the way in which this is written that all the members of the Management Committee were involved in its considerations

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and the issue of the principles of law that were

2 involved were there and the proofs required for that

3 were stipulated and were high.

The outcome from that was the opportunity for SR18 to be informed. The procedure that was being followed was important to give her the opportunity to say anything that she wished to say about this before a decision of the body called the Management Committee

9 was taken.

In retrospect I'm impressed by the minute. I have no memory of it, but it seemed that issues of law, which might have been beyond a number of us on the Management Committee, were very much in the considerations of the committee. That appears to mean that it wasn't as active in making a decision. Well, that -- that is the fact, but I don't know what the inference would be from that statement.

Q. I think if I can raise a couple of issues, you talk there about the standard of proof requiring to be high.

There is certainly mention -- I think it is within this minute -- of the standard of proof being on the balance of probabilities, which we lawyers know is the civil standard of proof rather than the criminal standard of proof, which is beyond a reasonable doubt, which would be the normal standard that would be applied

- in disciplinary procedures, but Mr Chard, who gave
- evidence to the Inquiry, and who was the independent
- member of the subcommittee, he felt that he was being
- 4 expected to apply an even higher standard than the
- 5 balance of probabilities.
- 6 A. Given the structure of our committee, that might well
- 7 have been what was coming across. One would normally --
- 8 not normally expect a committee to have such knowledge
- 9 of the law as this committee had.
- 10 Q. Well, can I ask the fact that a higher standard,
- a higher bar was being set for the proof of this
- investigation, had that to do with the fact that it was
- a nun who was being investigated, do you think?
- 14 A. No. It -- I don't think so. I think it was a question
- of fairness and procedural process to establish
- an outcome. The fact that it was a nun -- I think you
- would have to recall that apart from the principles of
- law that are adduced here, there is the recognition on
- 19 the part of this Management Committee of the work, the
- 20 context within which all this arises, and that probably
- influenced them in terms of their sensitivity to making
- a decision.
- 23 Q. Can I ask maybe that there might have been a different
- approach taken because it was a nun rather than, say,
- a lay staff member, the nun having been engaged in this

- 1 work as part of her vocation rather than as desire to be
- employed in the field, if I may put it that way? Was
- 3 that a consideration, do you think?
- 4 A. No. The consideration would essentially have been the
- 5 care of the children and the protection of the care of
- 6 the children. That becomes the most important factor in
- 7 this. The other factors of how you secure that
- 8 protection and the implications for people who
- 9 transgress are disciplinary matters, but the committee
- would have been very alive to the protection of the
- 11 children.
- 12 Q. You go on in this minute to note that:
- "The effect of these allegations on the children
- concerned was something that was being discussed, and
- the members were recognising the high standards of care
- and responsibility shown by SR18 for the children. They
- 17 recognised that she had accepted she'd made errors of
- judgment and had cooperated fully with the complaints
- 19 committee and that that cooperation by her was often --
- 20 was the only means by which substantiation of the
- 21 complaint could be achieved.
- They noted that 17 -- of the 17 allegations 9 were
- partially substantiated, 3 were substantiated and 5 not
- 24 substantiated. They took account of the letter received
- from the child's social worker and noted the extent to

- which that substantiated or partially substantiated the
- 2 allegations related to him. He obviously even now did
- 3 not wish to make any complaint against SR18.
- 4 At the conclusion of a period extending over several
- 5 hours the Management Committee decided:
- 6 (i) that SR18 be given a copy of the document
- 7 setting out the outcome of the investigations by the
- 8 complaints subcommittee and that she be invited, if she
- 9 so desired, to comment and to advise the committee if
- she would wish further investigations to be made."
- 11 As you have indicated, this was a desire to be fair
- 12 to her.
- "(ii) that the North & West Belfast Trust be
- informed of the status of the letter, which had been
- addressed to a member of the complaints subcommittee,
- that it be made clear that the issue mentioned in the
- 17 letter had not been taken into account by the
- subcommittee and that the Management Committee would now
- wish to learn from the Trust how they wished to address
- the matter."
- I know, reading this, as you said, you have no
- 22 memory of all of this investigation. Am I right, Pat?
- 23 A. That's right.
- 24 Q. So none of this is prompting any recollections even as
- 25 you hear it?

- 1 A. No. It didn't. It didn't prompt it. It took me back,
- but not in places of saying, "Ah! I remember that", no.
- 3 Q. Well, at (iii) here:
- 4 "The Committee's thanks and appreciation be extended
- 5 to all members of the complaints subcommittee for the
- 6 thorough work which they have undertaken, and
- 7 particularly Mr Chard, who had been co-opted on to the
- 8 committee and who had left the meeting prior to the
- 9 considerations given to the report by the members of the
- 10 Management Committee."
- Now I know, Pat, you have seen the transcript of the
- evidence of Alan Chard that he gave to the Inquiry. His
- view was that while that is factually technically
- correct, it wasn't that he left voluntarily. He was
- asked to leave the meeting before the Management
- 16 Committee discussed the conclusions of the subcommittee.
- 17 Is that your -- well, you don't have a recollection,
- but his view was that he was essentially put out, that
- 19 he wasn't part of the general discussion. Would --
- leaving aside what you do or don't remember, would that
- 21 have been an appropriate step to take, to put the
- independent member out before the general discussion?
- 23 A. If you -- if I'm asked this question where I sit now --
- and I have no memory of this particular thing -- I would
- have found that not the right thing to do. If somebody

- $1\,$ $\,$ had been good enough to come along to assist in -- in
- 2 this activity, I think we owed them the duty to be
- 3 caring and to recognise that.
- 4 I did read Mr Chard's report or evidence over the
- weekend so that I wouldn't come here without any
- 6 knowledge of what was being said, and he referred to
- a hostile or quasi-hostile interrogation by myself and
- NL 35 . I'm sorry that that was the case, if it was
- 9 the case or if it was perceived to be the case. So his
- view on that he was put out of the committee wouldn't
- 11 fit within the general disposition of the committee in
- its -- the way it treated people who came before it.
- 13 Q. He also put it just-- as you've said, you have seen it.
- 14 He described the committee as being fairly controlling
- of the information it gave out. Would that be fair?
- 16 A. If he formed that view, yes, that's ...
- 17 Q. I think you made the point to me that you had no
- authority to give out information essentially, that the
- 19 point you are making that the authority came from the
- 20 Congregation and that any authority you had came from
- 21 them, that you as a committee would have no authority to
- act without their say-so.
- 23 A. That's right.
- 24 Q. Now talking -- just completing going through
- 25 this minute, if I may:

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"The Committee noted the limited nature of the enquiry in that the allegations were made not by any of the children allegedly involved but by social workers who were in different ways involved with the children. They also decided to accept as the standard by which an allegation should be considered as one of proof on the balance of probabilities."

I knew it was in that document somewhere. Then the subcommittee were to reconvene on Monday, 11th March.

We can see the document of 11th March. That's at 4906. I think it might -- scroll down a bit. It might actually be on the next page. This is a letter that SR18 wrote saying that -- she was obviously informed, because she said she:

"... read the report of the complaints subcommittee.

Been informed of the decisions of the Management

Committee taken at their meeting on 4th March.

I deeply regret that these issues have arisen.

I have always endeavoured to look after the children to the highest professional standards and, as you know, my work has been acknowledged by the Management Committee and by authorities outside the home.

During my interview with the complaints subcommittee I accepted that I had made some errors of judgment.

I now recognise that as these are presented it is not

- 1 possible for me to remain as a team leader and I have
- 2 decided to withdraw from childcare.
- In taking this decision I do not wish to pre-empt
- 4 any further discussions which the Management Committee
- 5 may wish to have and I am prepared to help in any way
- 6 I can."
- 7 That is two days later on 6th March '96 she writes
- 8 that letter.
- 9 Now she gave evidence and she said that it was clear
- 10 that you had advised SR121 -- SR121 told her that you,
- 11 Pat Kinder, had told her that she would be better
- 12 standing down.
- Do you even remember that? Is it possible that you
- would have done that, Pat, that you would have said to
- the Mother Superior, "Look, she'd be far better standing
- down since these complaints are substantiated or some of
- them"?
- 18 A. I have no memory of that. To put me in the position of
- saying, "Is it possible?", I can't say it's not
- 20 possible.
- 21 Q. Well, when you were saying -- you were saying that if
- she hadn't stood down, she would -- she would have had
- to be dismissed presumably.
- 24 A. If I use the standards that would exist in the public
- service, she would have been dismissed, but in the

- 1 public service there is also considerations of further
- 2 training, reduction in level of responsibility.
- Dismissal is too easy. You know, there are levels of
- 4 fairness in the public service about what would happen
- 5 in response to something like this if a person in other
- 6 ways was considered to be a good officer. The --
- 7 that -- those considerations would have happened in
- 8 a disciplined sort of statutory way, but all this has to
- 9 be seen in the context of a committee making
- recommendations to the Order through the
- 11 Sister-in-Charge and through the machinery that I have
- 12 explained.
- 13 Q. But presumably the fact that -- you have no reason to
- suspect that SR18 is not correct in saying that you
- advised the Mother Superior that she would be better
- 16 standing down?
- 17 A. I am in no position to say anything other than that.
- 18 Q. Assuming that --
- 19 A. I would also allow for the fact that on occasions your
- 20 name may be used when a Sister-in-Charge has something
- difficult to say to another Sister and saying something
- else, but I am not walking away from that. I simply
- 23 don't know.
- 24 Q. You say you may have actually done it or she may have
- just used you as cover, as it were?

- 1 A. I'm in the business of trying to sort of say what might
- 2 happen, but that's not fair either to the Sisters or to
- me.
- 4 Q. Well, I just want to explore it, and I appreciate that
- I am dealing with the fact that you have no memory of
- 6 this, Pat.
- 7 A. Yes.
- 8 Q. So I do accept that entirely, but what I am trying to
- 9 say is this would have -- her stepping down would have
- 10 made life easier for the Congregation than a decision
- 11 having to be made to remove her?
- 12 A. Yes, but there were -- in the recommendations of the
- quasi-Management Committee there were follow-up things
- that had to happen, which didn't mean that there would
- have been a seal put on this process. There was
- 16 communications -- there were communications to be sent
- to several bodies, who would in my knowledge of the
- 18 Health Services provoke discussions of, "Okay. We have
- dealt with that case. How can we prevent this happening
- again? By what mechanism? By what system? Does the
- 21 officer involved" -- I am using the Health Service's
- 22 approach to this -- "involved carry a risk to the public
- service in any way which could affect the future?"
- Those issues would have been subsequent to all these
- decisions. That's why they're very succinctly

- 1 prescribed in that minute.
- 2 Q. I accept what you are saying entirely, but certainly the
- 3 Inquiry has seen nothing to suggest that those wider
- 4 considerations were looked at after SR18 stepped down.
- 5 A. That surprised me in the sense that I think the duty
- 6 which would have come to a Unit Trust, being the same as
- 7 would be on the Board, would be to follow up those
- 8 things and not to be satisfied with somebody saying,
- 9 "Oh, we wrote a letter such and such a time and it
- wasn't answered". It is far more serious than that. So
- I do not think that the public service can escape its
- duty of pursuing this issue.
- 13 Q. Well, we do know from the evidence of Mr Chard that
- certainly he received a letter from Barbara McDermott.
- I think he was in the Craigavon & Banbridge Trust, and
- she wrote to him asking for sight of his report, but he
- had to leave his report with the Management Committee
- and was not allowed to keep a copy of that. So he had
- 19 nothing to give her. He wrote then forwarding her
- letter to Nazareth and saying, you know, "I've received
- this request". It doesn't appear that the Management
- 22 Committee were actually keeping the Trust informed at
- that stage.
- 24 A. The duty of keeping the Trusts informed was the duty of
- 25 the Order, and I am not trying to put them in

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a difficult position, but that's the way it was. So

whatever happened as a consequence of the

3 recommendations of the quasi-Management Committee -- and

4 here's -- here's why I tried to stress at the beginning

5 the importance of recognising that this body existed to

6 advise, but couldn't interrupt the authority of the

7 process, which went right back to Hammersmith.

So if the process wasn't followed, it meant that the Sisters obviously did not accept the advice of the Management Committee, but I emphasise the importance of the public service. This just doesn't rest with somebody who says, "Well, we are not going to be doing anything more about this". It also rests with those who have a duty to pursue it and statements like, "I didn't get an answer" or "I wrote to this Management Committee or that Management Committee" are all evasive and do not take away the responsibility which -- the important responsibility which social workers had in the placement of children in this home. They couldn't just leave it at that and shouldn't have left it at that. It is easy for me to say that. I was three years out of the Board by that time or thereabouts, but I know where their duty lay. Well, thank you for that, Pat. Certainly I can just

tell you, and I have checked this, that the Inquiry has

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no evidence that the Congregation ever reported to the Department or that the Department -- either from the Department or from the Congregation's records we have nothing to suggest that the Department was informed of the outcome of this investigation, for example, and other than the letter where Barbara McDermott was writing to Alan Chard and he was then in turn passing that on to the Congregation, we have I don't believe seen anything from the Health & Social Care Board that they received any documentation from either the Congregation or from the Department about the outcome of the investigation. So it is not to say that it wasn't pursued. What I am saying is we have no evidence to show us that it was reported back, that the outcome was reported back.

If we can just look at the next page, which is 49406, which I think is the minute of -- yes, of 11th March. This is a slightly shorter minute, which may be explained by the fact that apologies were given by the one barrister on the Management Committee, who may have, in fact, drafted the minute of 4th March, but it said that:

"The members of the subcommittee agreed the minutes of the previous meeting held on 4th March 1996 as being a correct record of the business undertaken.

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- 1 Members were handed a statement submitted by SR18
- which is attached to the minutes."
- 3 That's the statement I have just read out.
- 4 "Members deeply regretted that SR18 had decided to
- 5 withdraw from childcare and asked that the Honorary
- 6 Secretary should write to her to convey their
- 7 appreciation and thanks for the excellent work she had
- 8 undertaken in the home over many years.
- 9 The members reiterated their view that there was
- a need in the light of the complaints investigation to
- 11 review procedures for complaints and untoward events.
- 12 It was agreed that a small subcommittee comprising the
- 13 Chairman, SR148 and the Honorary Secretary should be
- 14 appointed to review these procedures and to make
- an initial report to the next meeting of the Management
- 16 Committee, which will take place on 22nd April 1996."
- I am going to pause there again, Pat. I think
- I know what your answer might be, but have you any
- memory of being part of a subcommittee with SR148 and
- 20 NL 35 about complaints procedures?
- 21 A. None. I'm just aware retrospectively that the home must
- have been well into its closure procedure by that time.
- 23 Q. Yes. I think they eventually closed the doors in 1999.
- 24 A. Is it as far back as that?
- 25 Q. There were children still there up until 1997. So ...

- 1 $\,$ A. I dearly would have loved to have good recollections of
- 2 all this, but I'm sorry.
- 3 Q. You have given us a deal of information anyway, Pat. So
- 4 please don't feel that you are in any way by not
- 5 remembering things not giving us information.
- 6 A. Thank you.
- 7 Q. So if I can just continue on, it was agreed that the
- 8 Community Health & Social Services Trusts involved and
- 9 the Department of Health and Social Services should be
- given copies of the minutes of the special meetings that
- 11 the Management Committee held on 4th and 11th March
- 12 together with a copy of the statement received from
- 13 SR18."
- I think that is essentially the end of that minute
- of the meeting on 11th March.
- One other thing -- I mean, SR148, when she gave
- 17 evidence -- and I was reading that out to you and I am
- not going to go through it all -- but she did say that
- 19 the Sisters -- the three Sisters reported to the
- 20 Management Committee every month and gave
- a presentation, as it were. You were saying to me that
- when that was done, when you were giving your evidence,
- 23 that if there was a difficulty with a particular child,
- those people who were visiting the units understood who
- was being spoken about and had a greater insight into

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1 maybe how they might help the Sisters with that 2 particular issue.

She also it is true to say in answer to questions from the Chairman accepted that the Management Committee role was one more of support and advice, but she was clear as to where the line management was in the home, and that was with the Mother Superior and then Mother Regional. So it is true that the nuns who were in the home shared this view, although her first port of call whenever she received Judith Chaddock's letter was to go straight to the Management Committee, because she thought that was the appropriate body to deal with it.

So there seems to have been a slight tension, if I might put it that way, between who exactly was responsible for what in a sense.

A. That might appear to be the way. The members of the committee were very clear that they were there to give advice, that they did not have authority, and the Sisters were clear that they hadn't given them the authority, and that showed itself in some small ways, because it would have been intended not to be offensive to the members of the committee reminding them of that fact, but it's -- that's the way that it was. The most important thing to say is that the members of the Management Committee or quasi-Management Committee were

- 1 there for one principal reason and that was the
- 2 protection of children in care.
- 3 Q. Well, Pat, just one other role that the Management
- 4 Committee did play, and again I know you have no memory
- of this, but we will look at SNB-14294, please. I was
- 6 explaining to you that the Management Committee also
- 7 provided a monitoring report in advance of the Social
- 8 Services Inspectorate coming to inspect the home. This
- 9 is just an example of the monitoring report for
- 10 1992/'93. It says:
- 11 "The Management Committee continues to meet at least
- on four occasions in each year and members of the
- committee inspect the home once per month."
- 14 A. Uh-huh.
- 15 Q. "Additionally, the Chairman of the Committee undertakes
- inspections from time to time and the Mother Regional of
- the Order visits and makes inspections during the course
- of the year."
- 19 A. Yes.
- 20 Q. "At the meeting of the Management Committee reports on
- the work of each unit are made by the head of the unit
- and particular attention is paid to untoward events or
- 23 complaints."
- 24 A. Uh-huh.
- 25 Q. "The Management Committee believes that these reviews

- 1 are important in the interests and care of the children
- 2 and supportive of the staff."
- 3 A. I agree that in our language the Management Committee
- 4 have created the impression that they were a Management
- 5 Committee, largely because to be descriptive as
- an advisory committee takes too long to say, and in the
- 7 public service we always reduce everything as much as
- 8 possible. This has led to the confusion which existed
- 9 from outside bodies as to the duties and function of
- 10 this thing called the Management Committee. So the
- language used has increasingly led to that confusion,
- but the facts of the matter were known to the people who
- were there.
- 14 Q. Well, just to be -- I mean, it is clear, as you say, the
- language in this suggests a much greater role than what
- 16 you are describing to the Inquiry. Just if we can
- 17 scroll on down. I mean, this is where you were saying
- about how the Committee felt that it was appropriate
- that the role changed to visiting the unit, but if we
- 20 can just -- the "Statutory visits":
- 21 "Management Committee members meet the requirements
- of voluntary visitors and prepare monthly reports which
- are submitted to the members of the committee. These
- reports are reviewed and any matter arising is dealt
- with at the following meeting of the committee."

Page 40 If we can scroll on down just to the next page: 1 "Complaints. 2 Fire drill. 3 Medical care. 4 Catering and support services. 5 Pocket money." 6 All of those things are being monitored and being reported back to Social Services Inspectorate in advance 8 9 of the ... If you can scroll on down, please. Yes, the 10 appendices to the report setting out the qualifications 11 of all of the staff in the home, for example. Scroll on 12 13 down to the next page and through that. That's the type of level of detail that was being provided to Social 14 15 Services Inspectorate. It was being compiled by the Management Committee on behalf of the Congregation. 16 17 that right? I think this brings out what the Sisters saw as being 18 Α. necessary in the evolution of what they had come into 19 the business of, the care of children, that probably as 20 21 a result of Kincora and all the things that brought out, 22 the terrible things it brought out, that they needed to be more aware of the regulatory functions and skills 23 24 which they didn't have in the sense of meeting the 25 regulatory functions. That's why they wanted the

- assistance of what has been called the Management
- 2 Committee, which they were more than prepared to say,
- 3 "Yes, it's a Management Committee", but always as long
- 4 as it was taking decisions with which the Order could
- 5 **agree.**
- 6 Q. Well, Pat, you will be glad to know that I have no
- further questions for you, but I am going to hand you
- 8 over to the Panel Members, who may have some for you.
- 9 A. Thank you very much.
- 10 Questions from THE PANEL
- 11 MR LANE: You mentioned the structure that there was within
- the Order of the accountability through Regional to
- 13 Hammersmith and so on. One of the bits of the structure
- 14 was the two counsellors who helped the Sister -- the
- Mother Superior actually in the home. Did you meet with
- them as well? There was a senior and junior counsellor.
- 17 A. No.
- 18 Q. You didn't meet with them. You obviously had knowledge
- of what local authority homes were like at that time.
- 20 How did the standards compare between local authority
- 21 homes and the Lodge?
- 22 A. In my perception the Lodge tried to provide the sort of
- family care that one would expect as a member of
- a family. The most important thing was to recognise the
- disability of these children who had to be placed in

- care and the loss of the parental authority and support.
- There was plenty of evidence that the Sisters tried to
- deal with matters like that, but when you get into the
- 4 precise things like pocket money and numbers of staff in
- 5 place and the -- the statutory homes obviously followed
- 6 a procedure where the duty was reflected in the Board
- and that duty was followed, but I couldn't with my hand
- 8 on my heart say that the kindness, which is so
- 9 important, was reflected any better in the statutory
- 10 homes than it was in Nazareth Lodge.
- 11 Q. Thank you very much.
- 12 A. Thank you.
- 13 CHAIRMAN: Well, Pat, thank you very much for coming to
- speak to us today. We are very grateful to you for
- doing so. Thank you.
- 16 A. Thank you.
- 17 (Witness withdrew)
- 18 MS SMITH: Chairman, that completes our public evidence in
- 19 this module.
- 20 CHAIRMAN: Yes. Very well. Well, for today.
- 21 MS SMITH: Yes.
- 22 (11.35 am)
- 23 (The hearing continued in closed session)
- 24 --00000--

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